

Warranty Policy

Product warranty terms, service policies and after-sales support information for precision watch components.

Warranty Terms

- 1 Standard warranty period: 12 months from shipment date
- 2 Covers manufacturing defects in materials and workmanship
- 3 Applies under normal usage conditions

Warranty Exclusions

- 1 Damage caused by improper use or installation
- 2 Unauthorized modifications or repairs
- 3 Normal wear and tear

Service Policy

- 1 Defective products will be repaired or replaced
- 2 Technical support provided throughout product lifecycle
- 3 Fast response to customer inquiries and issues

After-Sales Support

- 1 Dedicated support team for global clients
- 2 Assistance with product application and troubleshooting
- 3 Continuous improvement based on customer feedback

Commitment

We are committed to providing reliable products and responsive service to ensure long-term customer satisfaction.